

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 9<sup>th</sup> day of November 2020**  
**C.G.No:7/2019-20/ Guntur Circle**

Present

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. V. Venkateswarlu

Chairperson  
Member (Technical)

*Between*

P.Nageswara Rao,  
Syamala Nagar,  
7<sup>th</sup> Line,  
Guntur .

Complainant

*AND*

1.Assistant Accounts Officer/ERO/Guntur Town 1  
2.Deputy Executive Engineer/ Guntur Town-3  
3.Executive Engineer/O/Guntur Town - 1

Respondents

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**ORDER**

1. Complainant presented the complaint stating that he has applied for solar Agricultural service connection on 25.12.2017. Subsequently he paid Rs.55,000/- on 25.05.2019 through bank deposit. He had not received any response from the licensee till date. He was not able to cultivate the land and requested to arrange solar power connection as soon as possible.
2. Respondent No.3 filed written submission stating that presently the scheme is closed and no further allotments are being made for providing of Solar PV pumping sets for Agriculture/Irrigation purpose until further instructions. The applicant is willing to take back his payment made as per his request Dt: 08.07.2020 and necessary steps will be taken for arranging to refund the amount. Subsequently respondent No.2 filed additional submissions stating that consumer has given request letter to adjust the solar

o/c  
**DESPATCHED**  
**DATE 9/11**

connection amount to the SC No. 1113100172656 M/s. SS Industries and the amount of Rs.49,500/- was adjusted to the CC bill vide RJ No. 19/1.09.2020. Consumer has also given satisfactory letter. The copy of the letter given by the complainant shows that he has agreed for adjustment of Rs.49,500/- to M/s. SS Industry.

3. Complainant when contacted through phone by the secretary of the forum at 5.50 P.M on 05.11.2020, complainant expressed his satisfaction for resolving the complaint and requested to close the case.
4. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

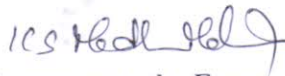
If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 9<sup>th</sup> November'2020.

Sd/-  
Member (Technical)

Sd/-  
Chairperson

**Forwarded By Order**

  
**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.